

Understanding the JSON Payload Configuration for Automation

For your convenience, we provide the JSON Payload configuration that must be used for creating a Webhook for Automation.

Notes:

You can create the JSON Payload for a particular object by logging in to <https://app.sms-magic.com> and then going to Get Started > Configure > Automation.

Follow these steps to enable the JSON Payload configuration:

1. Navigate to Get Started > Configure > Automation and click the Generate JSON button



2. A pop-up window will appear that asks for details such as Module, Sender ID, Phone field, and SMS Templates



3. Click on the **Generate JSON** button to create the JSON payload configuration for setting up a webhook in Zoho CRM.



Notes:

Copy and save this JSON payload to be used in creating a webhook. See the next section.