

# Overview

Auto SMS functionality support is provided for Zoho events such as request creation, request assignment, and request closure. SMS notifications can be sent to support representatives and any Contact.

## **Registration with SMS-Magic**

After completing the registration form, click on the **Register** button to register with SMS-Magic. You'll receive an email containing all your account details—including account ID, user name, and password.

Click this button to go to the registration form page:

### **REGISTER WITH SCREEN-MAGIC**

If you encounter any difficulty, don't hesitate to contact us through email at [sales@sms-magic.com](mailto:sales@sms-magic.com)

## **Configure SMS notifications**

1. To configure SMS notifications, navigate to Setup > Automation > Notification Rules.



2. On the Notifications Rules page, set the notification preferences according to your needs. Here, you can also set the SMS template.

