

IP Whitelisting

If the Zoho customer has enabled IP restriction, then IP Whitelisting is necessary to access the SMS-Magic application. If the whitelisting is not done for the necessary IPs, then the Zoho customer will not be able to login to the SMS-Magic application.

To whitelist an IP, go to this link –

https://www.zoho.in/crm/help/security/allowed-ips.html#Add_IPs.

The following table shows the complete list of IPs that is to be whitelisted for Zoho customers:

| US Customers | EU Customers |
|---------------------|---------------------|
| 52.45.151.171 | 34.253.11.161 |
| 34.197.69.171 | 54.77.136.41 |
| 34.197.38.71 | 54.250.41.120 |
| 34.234.244.188 | 34.255.49.210 |