

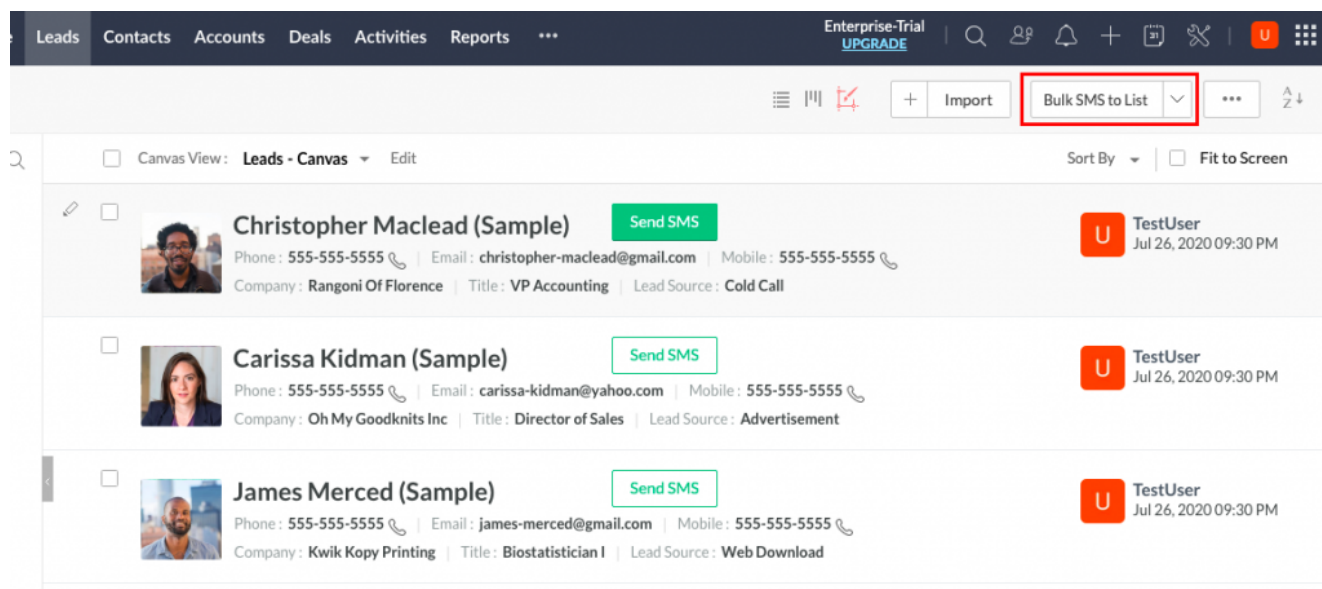
# Overview

If you wish to send messages to more than 100 records of a Module from Zoho CRM, you can do so by using Send SMS to List.

The 'Send SMS to List' feature allows you to send messages to records in Custom List Views of your modules. You can create the Custom List Views in your required modules based on a specific set of filters, and use the list view to send out messages at once.

Follow the below steps to Send Bulk SMS to List:

1. Open the module from which you want to send Bulk SMS to List. If the Send Bulk SMS to List is not available for the selected module, please follow the steps mentioned in **Bulk SMS to List** section to create a custom button.
2. Click on **Send Bulk SMS to List** button in the Utility Menu.



The screenshot displays the Zoho CRM interface for the 'Leads' module. The top navigation bar includes 'Leads', 'Contacts', 'Accounts', 'Deals', 'Activities', and 'Reports'. The utility menu at the top right contains buttons for '+ Import', 'Bulk SMS to List' (highlighted with a red box), and a three-dot menu. Below the utility menu, the main content area shows a list of leads. Each lead entry includes a profile picture, name, contact information (phone, email, mobile), company, title, lead source, and a 'Send SMS' button. The leads listed are Christopher Maclead (Sample), Carissa Kidman (Sample), and James Merced (Sample). The right side of the interface shows the user 'TestUser' and the timestamp 'Jul 26, 2020 09:30 PM'.

3. The 'Bulk SMS to List' widget will appear

## Bulk SMS to List



### Leads List

Select a list ▲

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- All Open Leads
- Converted Leads
- Junk Leads
- Mailing Labels
- My Converted Leads
- My Leads

- You will be redirected to SMS Magic Portal to compose and send messages.

Cancel

Send

4. Select a Custom List available in Leads Module from the drop-down. The widget shows you the number of records in the selected list.
5. Select the Mobile/Phone field
6. Click on the Send button
7. You will be redirected to SMS-Magic Web Portal. Further, please follow the steps mentioned in the Send **Single/Bulk SMS** section from step 4.

