

Incoming Number

- To use any of the incoming features, you first need to acquire a dedicated incoming number to receive replies from your recipients.
- All the SMS messages received on this number are pushed to your Zoho CRM and will also be recorded in your SMS-Magic account.

For information on how to Install and Configure SMS-Magic on Zoho, read our [Installation Guide](#).

You can also contact sales@sms-magic.com for more details and assistance.