Pre-Installation Tasks for SMS-Magic Converse

Supported Salesforce Editions

You can install the SMS-Magic Converse on the following Standard Salesforce editions:

- Enterprise Edition
- Unlimited Edition
- Force.com Edition
- Developer Edition
- Performance Edition
- Professional Edition

In case you want custom Apex Code, then you must have the Enterprise, Unlimited Edition and Force.com.
For the Professional edition, you need to buy streaming APIs. Without streaming API, SMS-Magic will not work on the professional edition.

Supported Browsers

SMS-Magic Converse supports whatever Salesforce supports when it comes to browser compatibility. For more information about supported browsers, see Supported Browsers.

Compatibility with Salesforce Classic and Lightning

SMS-Magic works with both the Classic and Lightning versions of Salesforce. You will need to do some additional settings for Salesforce Lightning.

Domain Registration (Required only for Lightning users)

Enable Lightning Experience

To access SMS-Magic Converse on Lightning, you must have Lightning Experience enabled.

Register a My Domain Subdomain

To access SMS-Magic Converse on Lightning, you must have My Domain enabled. It enables you to use Lightning components in Lightning component tabs, Lightning pages, the Lightning App Builder, or standalone apps.

Register a subdomain with the My Domain wizard and then deploy it. For more information about registering subdomain, see Domain Registration (Required only for Lightning users).

If you don’t enable My Domain, then the custom component cannot be added to other objects’ record page layout and other sections.