<u>Unable to Define a Default Sender ID</u> <u>for Users</u>

Issue Scenario

User is unable to configure a default Sender ID for their users.

Solution

- 1.Refer to the topic on <u>SMS History Visibility with Sharing Setting Rules</u> for more details on assigning sender IDs.
- 2.Also refer the topic **Add Sender IDs** under **Sender ID and Assignment** in the **Admin Guide**.