

# Installation Failed Owing to IP Restriction

## Issue Scenario

User tries to Install package and gets an IP restriction error.

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## Possible Causes

IPs may have been blacklisted.

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## Solution

IP whitelisting will resolve the issue. The following table provides a list of whitelisted IPs for the US and EU servers.

US Server	EU Server
34.197.38.71	34.250.41.120
34.197.69.171	34.253.11.161
52.45.151.171	54.77.136.41
34.234.244.188	54.194.41.236
34.197.238.88	34.255.49.21
34.197.121.156	34.197.121.156