


Enable Converse Desk on Salesforce1

After completing the configuration of the basic settings of Salesforce Mobile App on the Salesforce platform, you have to launch the **Quick Start Wizard** to enable Converse Desk on Salesforce1.

To enable the Converse Desk on SF1:

1. Click  on the Salesforce navigation bar and then click **Setup**.
2. Select **Salesforce Mobile Quick Start** by:
 - Using the **Search Setup/Quick Find** search field, or
 - Selecting **Platform Tools > Apps > Mobile Apps > Salesforce > Salesforce Mobile Quick Start**.
3. Click **Launch Quick Start Wizard**.



4. Click **Let's Get Started** on the **Welcome** page and go to **Step 1: Customize the Navigation Menu** page.
5. Drag **Converse Desk** under **Available Items** to **Navigation Menu**.



6. Click **Save & Next**.
7. On **Step 2: Arrange Global Actions** page click **Arrange Global Actions**.
8. Drag **New Message** under **Available Items** to **Selected Global Actions**.



9. Click **Save & Next**.
10. On **Step 3: Selected Global Actions** page click **Next**.
11. On **Step 4: Review** page review the **Navigation Menu** and **Global Actions** added to **Salesforce Mobile Application**.



12. Click **Next**.
13. On **Step 5: Send Invitations** page click **Next**.
14. Click **Finish** and return to the **Salesforce Mobile Setup** page.