Overview

Before the users can start using SMS-Magic Converse, you need to configure the SMS buttons for sending single SMS and bulk SMS.

After completing SMS-Magic Converse basic setup, you do the following:

- Create SMS buttons necessary to send SMS
- Associate the SMS buttons to the Visualforce pages

The purpose of doing these two configurations is to send a single SMS and bulk SMS. Both configurations are applicable to Salesforce Classic and Salesforce Lightning.

For users to effectively use SMS-Magic Converse, you create SMS buttons and associate these buttons to the Visualforce pages of the objects selected and configured during the Message Configuration step of the SMS-Magic Converse configuration.