[Overview](#)

A clean tabular representation for all your messages. Track your incoming and outgoing messages in the **Campaign** > **Message History**
or **SMS Reports** > **Message History**

drop-down with ease. We have added a few other tweaks to it too!

- This feature will be unavailable for usage if you opt-in for HIPAA Compliance. For more information contact care@sms-magic.com
- 6 months of previous Message History can be viewed and filtered. For archived data please get in touch with care@screen-magic.com.

You can view the Incoming and Outgoing Messages Report under the respective tabs for SMS and WhatsApp channel.

You can see more details for each outgoing and incoming record in the Report, by clicking on the Info icon in the Details column.

SMS History

Few details available for Outgoing SMS Messages are –

Id	Outgoing Message Identifier
Mobile Number	Recipient's Mobile Number
Sender Id	Sender ID used to send this message
CreatedOn	The date and time the message was sent
Text	Text of the Message sent
MMS Media	View the Media file in the sent message if the message type is MMS
Sent Status	Sent status of the message from SMS-Magic Platform
Delivery Status	Delivery status of the message as received from the Message Provider
Credits	Number of Message Credits consumed in sending this message
Push Status	The status of message sync with the connected CRM.

Few details available for Incoming SMS Messages are –

Id	Incoming Message Identifier
Mobile Number	Recipient's Mobile Number
Shortcode	Sender ID / Incoming Number on which the message is received.
Message	Text of the Message received
CreatedOn	The date and time the message was received

Push Salesforce Status	The status of message sync with the connected CRM.
MMS Detail	View the Media file in the received message if the message type is MMS

WhatsApp History

Few details available for Outgoing WhatsApp Messages are –

Id	Outgoing Message Identifier
Mobile Number	Recipient's Mobile Number
Sender Id	Sender ID used to send this message
CreatedOn	The date and time the message was sent
Message / Caption	Text of the Message sent
Attachment	View the Media file in the sent message
Sent Status	Sent status of the message from SMS-Magic Platform
Delivery Status	Delivery status of the message as received from the Message Provider

Few details available for Incoming WhatsApp Messages are –

Id	Incoming Message Identifier
Mobile Number	Recipient's Mobile Number
Sender ID	Sender ID / Incoming Number on which the message is received.
Message	Text of the Message received
Attachment	View the Media file in the received message
CreatedOn	The date and time the message was received

Filter Messages

You can filter Outgoing / Incoming SMS Messages Report based on-

- Start and End Date
- Mobile Number
- SMS/MMS

You can filter Outgoing / Incoming WhatsApp Messages Report based on-

- Start and End Date
- Sender ID
- Mobile Number

Search Messages

You can search the Outgoing / Incoming SMS and WhatsApp Messages Report using

the Mobile Number of Recipient. Enter 8 or more digits to search. Click Enter or click on the search icon, to begin the search.

Note: Currently, you can only download SMS and Facebook History reports.