

# **Pre-Requisite**

## **Installation and Configuration**

- You need to have a valid Zoho CRM account on which you have installed SMS-Magic Extension
- You need to have an account with SMS-Magic and have the Zoho CRM configured with this account
- Check our Installation Guide for more details

## **Subscription and SMS Pack**

- You need to choose one of our Subscription Plan to avail of the features provided by SMS-Magic. You can buy the Subscription or go for a trial of 15 days to evaluate our product
- SMS Pack is like a recharge pack for your account. You can purchase the SMS credits using these packs
- Contact [sales@screen-magic.com](mailto:sales@screen-magic.com) for details and assistance

## **Incoming Number (Only if you wish to receive messages on Zoho CRM)**

- To avail incoming functionality, you first need to procure a dedicated incoming number to receive replies
- All the SMSs received on this number are pushed to your Zoho CRM and will also be recorded in your account at SMS-Magic
- Contact [sales@screen-magic.com](mailto:sales@screen-magic.com) for details and assistance